

ChartSwap Services

1. **ChartSwap MRT** - ChartSwap MRT is a service that lets requestors make direct requests to providers, pay any charges assessed by the provider, track the status of requests, and, if elected, receive digital delivery of records.
2. **CloudNetwork** - CloudNetwork is a service that provides access to an extended network of providers, outside of the ChartSwap MRT network – the “CloudNetwork Providers.” CloudNetwork places requests to CloudNetwork Providers on behalf of the requestor, facilitates payment of charges assessed by the CloudNetwork Provider, and allows the requestor to track the status of requests and download records.
3. **Retrieval Network** – Retrieval Network is a service that provides access to providers outside of the ChartSwap MRT and CloudNetwork preferred networks, expanding requestor access. ChartSwap Retrieval team places requests to Retrieval Network Providers on behalf of the requestor, facilitates payment of charges assessed by the Provider, and allows the requestor to track the status of requests and download records.
4. **Record Finder** – Record Finder is a tool that utilizes ChartSwap's proprietary technology to identify potential treating providers. ChartSwap provides this query at no charge for every MRT request submitted through the system. Users can also initiate these queries via the Record Finder tab in ChartSwap.
5. **Record Copy Sales** - ChartSwap, on behalf of record retrieval companies, offers a service whereby record copies are available for purchase via the ChartSwap platform (“Record Copy Sales”). Record Copies available on ChartSwap via this service were requested and obtained outside of the ChartSwap platform. ChartSwap was not part of the request to the provider in these instances and is merely acting as a platform for counsel to easily pay, download and/or obtain hard copies/CDs of the Record Copies.
6. **Medical Canvassing** - Medical Canvassing is a tool designed to target medical facilities in a specific geographic area to determine when and where an individual may (or may not) have received treatment(s). Upon discovering treating facilities, allows ChartSwap to more effectively target formal records requests, whether via authorization or subpoena.
7. **Indexing by ChartSwap** - Records indexing is a tool that enables claims and legal professionals to send records already obtained for complete organization. The end result is an Optical Character Recognition (OCR) searchable set of review-ready records that are organized, indexed, and bookmarked.
8. **Chronology by ChartSwap** - Records chronology is a tool that allows legal and claims professionals to reduce paper handling, simplify records organization and accelerate records analysis with a fully indexed chronology for every file.
9. **Medical Summary by ChartSwap** - Medical summary is a tool that provides a complete medical chronology of the records, enabling quick identification of providers, type of record, and medical events critical to your analysis.